

FNS30210 Certificate III in Personal Injury Management (Claims)



If you are interested in this course please contact Cheryl Longford on 08 8342 6488 or cheryll@appliedinnovativeservices.com.au to obtain a copy of the Course Handbook or an enrolment form.

RTO: 40206

TRAINING OUTCOMES

This course focuses on :

- * developing core claims management skills.
- * participants will learn how to navigate and apply the WR&C Act 1986 and
- * work with key stakeholders and review strategies for identifying suitable work duties.

This course is targeted at individuals **new** to the workers compensation industry.

Where you are not working in an environment where you can gain access to workers compensation , ITR will arrange a placement for you.

Assessment

Assessment is undertaken via a range of methods including short answer quizzes, case studies, activities, discussion, on-the-job projects the completion of a workplace log book in conjunction with your workplace supervisor

Where

Suite 5, West Wing, Innovation House,
Mawson Lakes Boulevard, Mawson Lakes

When

9.30am—4.30 pm each day

Are you new to the world of workers compensation claims management, and want to learn a strong fundamental skill set so you stand out from the competition?

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Working with Stakeholders

FNSPIM303A Work within the personal injury management sector

BSBCUS301A Deliver and monitor a service to customers

BSBWOR203A Work effectively with others

FNSCUS401A Participate in negotiations

Managing a Case Management Caseload

BSBWOR404B Develop work priorities

FNSPIM410A Collect, assess and use information

BSBINM301A Organise Workplace Information

BSBCMM301A Process customer complaints

Core Case Management skills

BSBMED301B Interpret and apply medical terminology appropriately

FNSPIM304A Manage claims

FNSPIM302A Determine claim liability

FNSPIM301A Process benefit payments

BSBOHS201A Participate in OHS processes



HOW MUCH DOES IT COST?

\$3600: (GST exempt) for thirteen units

Duration of the course is 36 weeks

COURSE DATES

Thursday 15th November 2012

Thursday 13th Dec 2012

Thursday 24th January 2013

Thursday 21st February 2013

Thursday 21st March 2013

Thursday 18th April 2013

Thursday 16th May 2013

Thursday 13th June 2013